

Phil Jones

From: Alex Howard <alexhoward@partnerslife.co.nz> on behalf of Service <service@partnerslife.co.nz>
Sent: Friday, 24 March 2023 7:57 AM
To: Phil Jones
Subject: Partners Life ██████████ - Credit Card Update Options

Good Morning,

Thank you for your email. Please note, we no longer accept credit card authority forms.

Clients can contact us and enter their new credit card information via secure system over the phone, which is instant.

Alternatively, they can request a secure link be emailed to them to enter their details online.

For any requests, please advise it may take up to two working days for the link to be sent through.

Please note, we cannot send the link to advisers for compliance reasons.

If you require any further information, please do not hesitate to contact us.

Warm Regards,

Alex Howard

Policy Servicing Administrator

Pronouns: she/her

partners life

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